

The background features abstract, overlapping green geometric shapes, primarily triangles and polygons, in various shades of green, creating a modern and dynamic visual effect.

**SOCB CHW TEAM:  
TEAMWORK IS  
DREAMWORK**

# What is a team?

A number of people or animals who do something together as a group:

- ▶ a basketball/hockey/netball team
- ▶ a team of investigators
- ▶ Team U.S.A. (= the athletes representing the United States in a sport)



# What are some examples of teams?



# What are some of the benefits of teamwork?

- ▶ **Aligning team members:** As team members learn about one another, they form supportive bonds of friendship that align their goals and influence them to work harder to support each other.
- ▶ **Presenting different perspectives:** Multiple perspectives at one time enable teams to use problem-solving skills and consider different angles to make more informed decisions.
- ▶ **Providing prompt feedback:** Team members can share ideas, inform each other's actions, benefit from differing skills, and work off of the knowledge of others to adjust actions and provide more consistent output.
- ▶ **Improving productivity:** A team can increase the rate of productivity because it lessens the overall shared workload, pressure, and accountability on an individual.
- ▶ **Supporting professional development:** As team members work together, they learn from one another. They value each other's contributions and can practice their already powerful skills while improving upon their underdeveloped skills with the support of others.

# Communication: Why is it important?

Being a skilled communicator means possessing the ability to express your ideas in a clear and concise manner so others can easily understand your perspective. You should be able to accomplish this in writing, speaking, and through your nonverbal gestures. When working as a group, it is important to focus both on what you say, and how you say it. Being cautious will ensure that you convey your idea correctly to your team members. What are some examples of how communication can help our work?



# Basics of Healthy Communication

- Open communication
- Active listening
- Encouraging one another
- Resolving conflict
- Acknowledging feelings
- Setting and following standards



# Diversity within Teams: What Does the Data Say?



Companies with a diverse workforce are 35% more likely to experience greater financial returns than their respective non-diverse counterparts.



A team that has a variety of worldview perspectives can educate employees and clients, and reach untapped customer demographics. This opens the conversation to new, unexplored, and different ideas. In fact, companies with greater diversity are 70% more likely to capture more markets.



Diversity has been shown to boost creativity. Research shows that companies that embrace diversity are 1.7 times more innovative.



Diverse teams can be professionally enriching as teammates are exposed to new skills and approaches to work.



Teams outperform individuals when making decisions and that improves as diversity increases. Diversity in decision-making equates to profitability in the global economy as evidenced by a 70% likelihood of capturing new markets by companies with a diverse workforce.



# Benefit to the Individual of Team Work

Benefits to the team member:

- Improved professional and personal skills
- Better understanding of the whole company/system and how it works
- Preparation for upward professional growth (promotion)





# What Will We Each Do to Make Our Team Stronger?



# Thank you!

**You're awesome!  
Thank you!**

